

Electronic Direct Debit Authorization(eDDA)

Real-time direct debit via FPS



Date: 25 Sep 2023

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1. About Electronic Direct Debit Authorization(eDDA)



Electronic Direct Debit Authorization(eDDA)

Electronic Direct Debit Authorization(eDDA) , an authorisation to debit the payer's account by direct debit payments initiated by the payee through FPS. Enables our clients to link their bank accounts with securities accounts.


Once eDDA instruction is established via 「GTJAS (HK) Online Trading」 , client can execute the instructions immediately. Funds transfer could be done in 5 minutes.

1. About Electronic Direct Debit Authorization(eDDA)



1. eDDA Service enables faster and more reliable payments. After completing the bank account authorization. Clients can initiate a deposit in 「GTJAS (HK) Online Trading」.
1. The funds will be arrived within 5 minutes without uploading the transfer voucher.
2. The authorization of eDDA and the deposit service are free of charge.
3. Supporting most popular banks in Hong Kong.

2. Registration of eDDA



國泰君安證券(香港)有限公司
GUOTAI JUNAN SECURITIES (HONG KONG) LIMITED

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Please call our 24-hour dealing hotline at (852) 2509 7526 to place your order if you are having technical problems with Guotai Junan online trading services. And please call our customer service hotline at (852) 2509 7524 for general enquiries.

Trade Login

Account No.

[New Client](#)

Login Password

[Forgot Password](#)

Verification Code

[Client Login](#) [Forgot Password](#)

Important Notice:

- [1. Launch of the Hong Kong Investor Identification Regime \(With effect from 20 March 2023\)](#)
- [2. Implementing Two-Factor Authentication Service \(2FA\) & GTJAI Mobile OTP Video Guide](#)
- [3. Prompt Notification of Internet Trading Activities](#)
- [4. Notification and Client Consent for the Access Service](#)

Please read and understand the [Risk Disclosure Statements](#), [Risk Disclosures of Exchange-Traded Derivative Products](#) and [Disclaimer](#) before using our online trading system

[Online Trading System FAQ](#)

Should you have any queries, please feel free to contact us:

Customer Service Hotline
[40080 95521](#) [\(852\) 2509 7524](#)

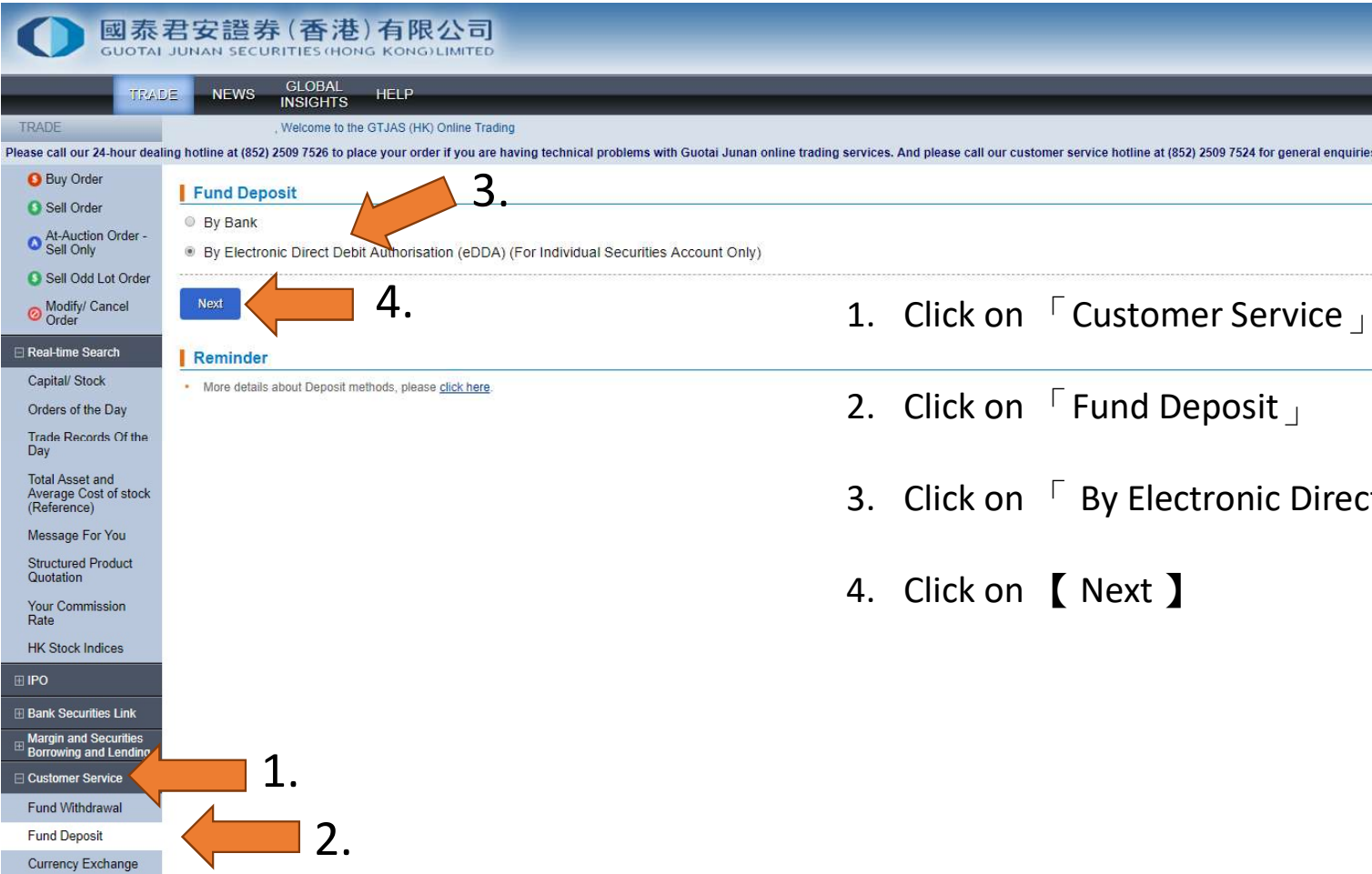
HK Market Dealing Tel
[\(852\) 2250 0898 / 2250 0899](#)

24-Hours Dealing Hotline
[\(852\) 2509 7526](#)

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If you have any problems or suggestions to our system, please feel free to [contact us](#).

1. Login 「GTJAS (HK) Online Trading」 https://trade.gtjai.com/oapp/page_en/common/login.html

2. Registration of eDDA



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Fund Deposit

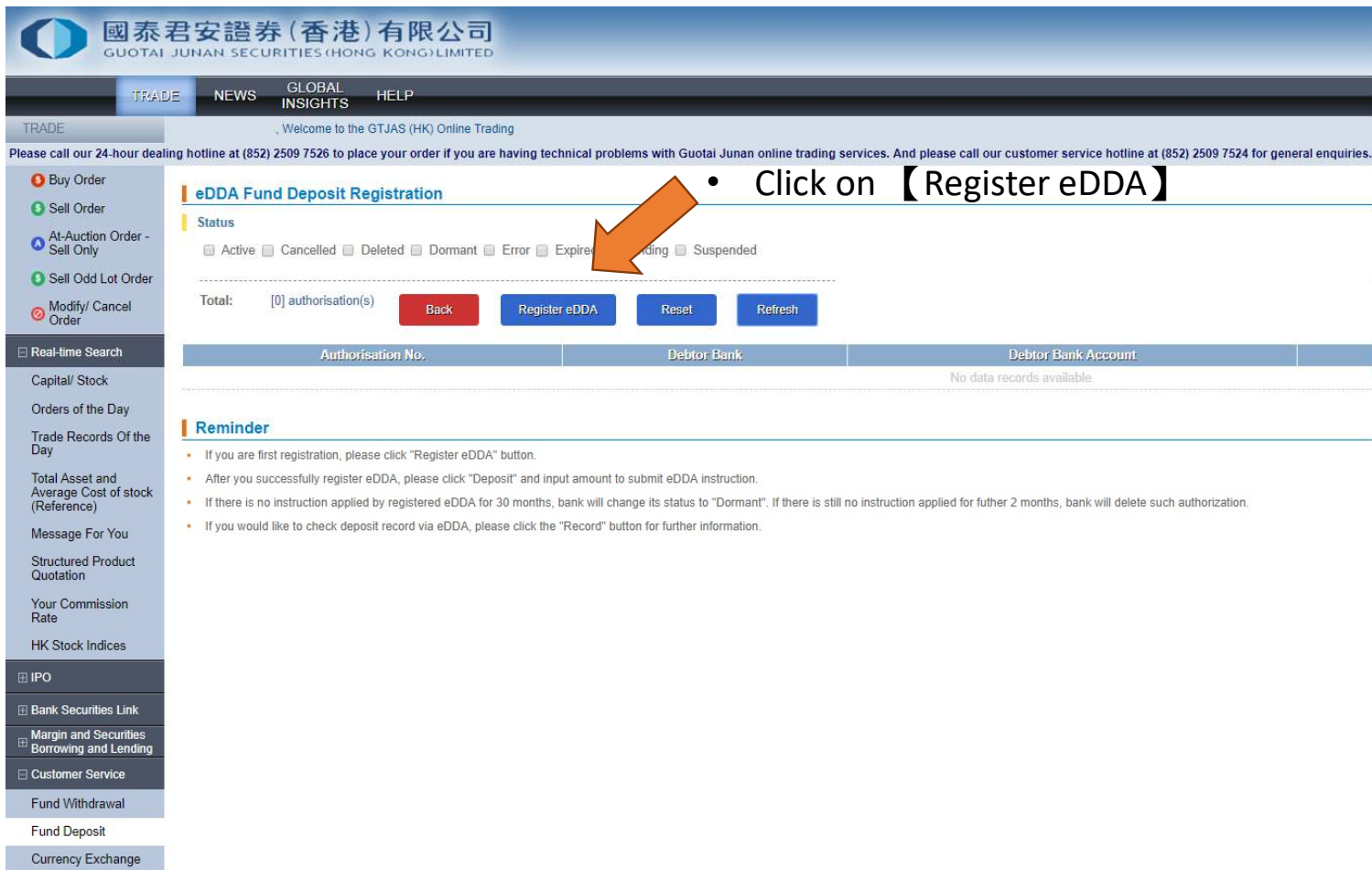
By Bank
By Electronic Direct Debit Authorisation (eDDA) (For Individual Securities Account Only)

Next

Reminder
More details about Deposit methods, please [click here](#)

1. Click on 「Customer Service」
2. Click on 「Fund Deposit」
3. Click on 「By Electronic Direct Debit Authorisation (eDDA)」
4. Click on 【Next】

2. Registration of eDDA



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eDDA Fund Deposit Registration

Status

☐ Active ☐ Cancelled ☐ Deleted ☐ Dormant ☐ Error ☐ Expired ☐ Pending ☐ Suspended

Total: [0] authorisation(s)

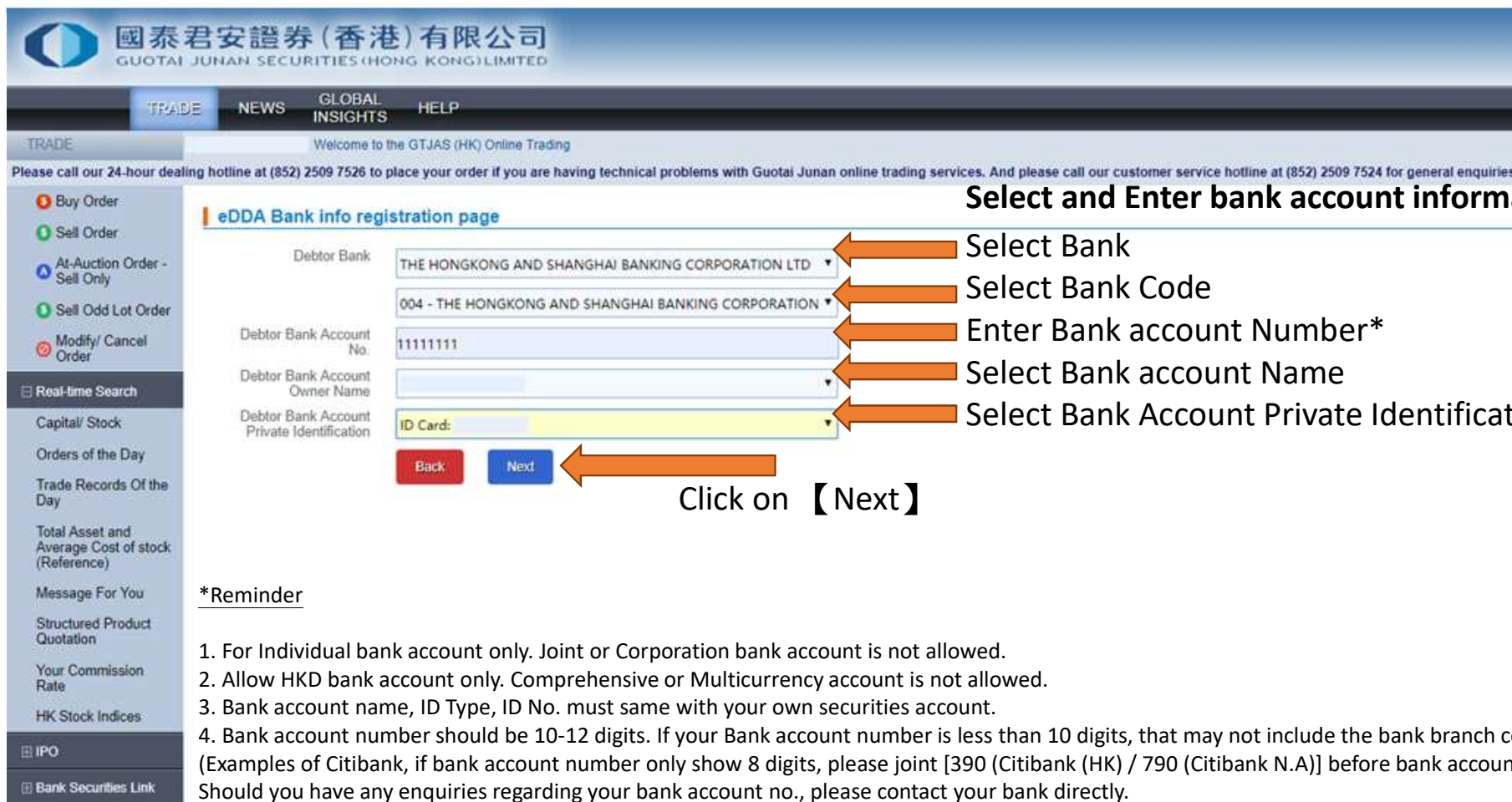
Back Register eDDA Reset Refresh

Authorisation No.	Debtor Bank	Debtor Bank Account
No data records available.		

Reminder

- If you are first registration, please click "Register eDDA" button.
- After you successfully register eDDA, please click "Deposit" and input amount to submit eDDA instruction.
- If there is no instruction applied by registered eDDA for 30 months, bank will change its status to "Dormant". If there is still no instruction applied for further 2 months, bank will delete such authorization.
- If you would like to check deposit record via eDDA, please click the "Record" button for further information.

2. Registration of eDDA



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eDDA Bank info registration page

Debtor Bank: THE HONGKONG AND SHANGHAI BANKING CORPORATION LTD

Debtor Bank Account No.: 004 - THE HONGKONG AND SHANGHAI BANKING CORPORATION

Debtor Bank Account Owner Name: 11111111

Debtor Bank Account Private Identification: ID Card

Back Next

Select and Enter bank account information.

Select Bank

Select Bank Code

Enter Bank account Number*

Select Bank account Name

Select Bank Account Private Identification*


Click on 【Next】

*Reminder

1. For Individual bank account only. Joint or Corporation bank account is not allowed.
2. Allow HKD bank account only. Comprehensive or Multicurrency account is not allowed.
3. Bank account name, ID Type, ID No. must same with your own securities account.
4. Bank account number should be 10-12 digits. If your Bank account number is less than 10 digits, that may not include the bank branch code in the account number. (Examples of Citibank, if bank account number only show 8 digits, please joint [390 (Citibank (HK) / 790 (Citibank N.A)] before bank account number.)

Should you have any enquiries regarding your bank account no., please contact your bank directly.

2. Registration of eDDA



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Register eDDA Confirmation

Debtor Bank:004 - THE HONGKONG AND SHANGHAI BANKING CORPORATION LTD

Debtor Bank Account No.:11111111

Debtor Bank Account Owner Name:

Debtor Bank Account Private Identification:

ID Card:

Back

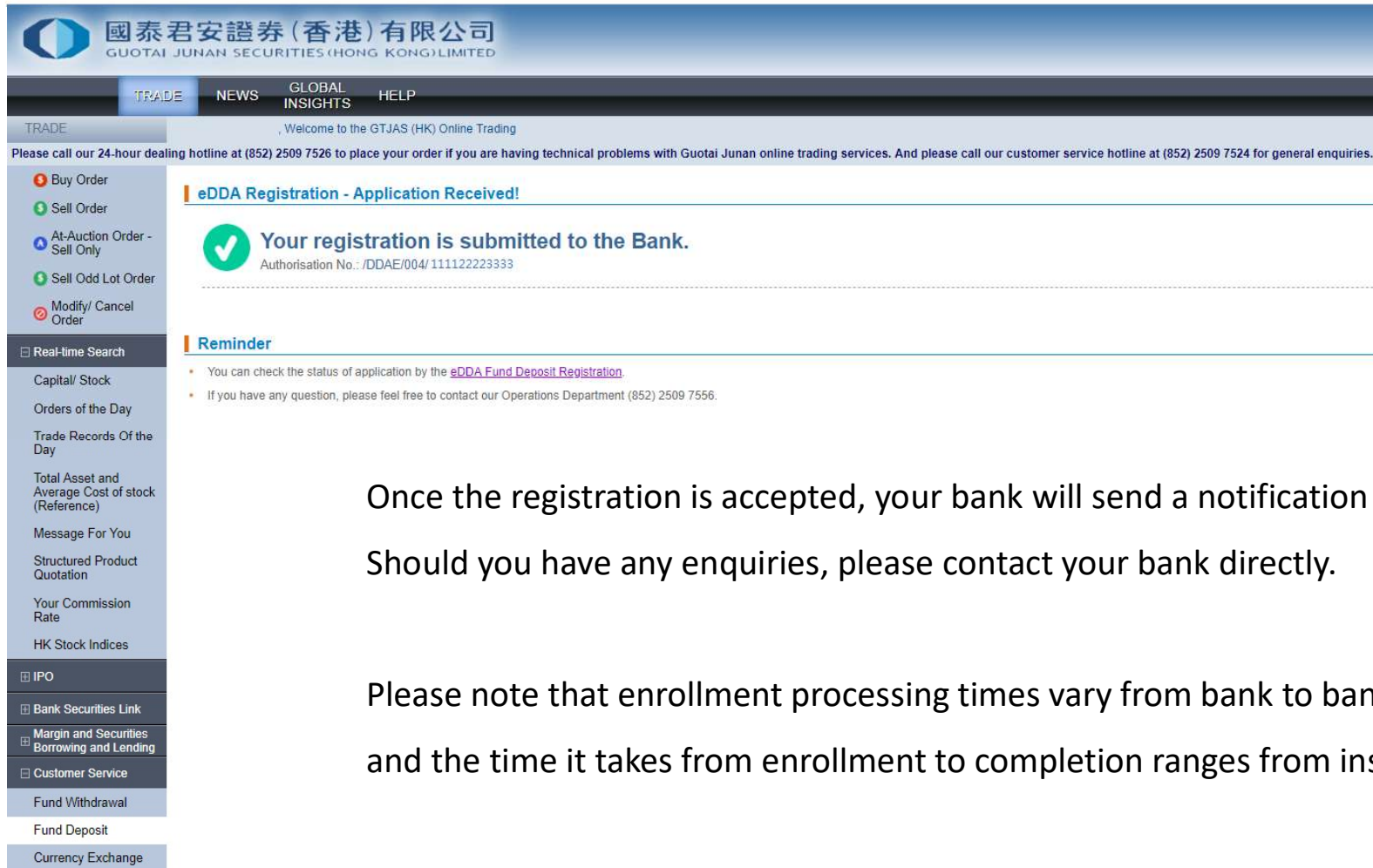
Confirm

Please ensure all Bank Account information is correct , then Click on **【Confirm】**

Reminder

- eDDA accept HKD transfer only.
- Debtor bank account no. must be a HKD savings or HKD current account no.
- Depending on your bank, The registration service come into immediate effect or may take several days to complete.
- The banks may need two-factor authentication during the registration process. Please make sure your bank's account personal details is correct.
- Debtor bank account no. is longer than 12 digits. Bank code is not required. If your bank account no. include the bank code (first 3 digits), please remove the bank code before submission.
- Should you have any enquiries about your bank account no., please contact your bank.

2. Registration of eDDA



The screenshot shows the website of Guotai Junan Securities (Hong Kong) Limited. The header includes the company name and logo. The main navigation bar has links for TRADE, NEWS, GLOBAL INSIGHTS, and HELP. Below the navigation bar, there is a welcome message and a 24-hour dealing hotline. The left sidebar contains various trading and account management options. The main content area displays a confirmation message: "eDDA Registration - Application Received!" followed by "Your registration is submitted to the Bank." and an authorization number. A reminder section below states that users can check the status of their application and contact the Operations Department for questions.

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☐ Customer Service
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eDDA Registration - Application Received!

 **Your registration is submitted to the Bank.**
 Authorisation No.: /DDAE/004/ 111122223333


Reminder

- You can check the status of application by the [eDDA Fund Deposit Registration](#).
- If you have any question, please feel free to contact our Operations Department (852) 2509 7556.

Once the registration is accepted, your bank will send a notification to you (via SMS,E-mail,Letter).
 Should you have any enquiries, please contact your bank directly.

Please note that enrollment processing times vary from bank to bank,
 and the time it takes from enrollment to completion ranges from instant to a few days.

2. Registration of eDDA



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eDDA Fund Deposit Registration

Status


☐ Active ☐ Cancelled ☐ Deleted ☐ Dormant ☐ Error ☐ Expired ☒ Pending ☐ Suspended

Total: [1] authorisation(s) [Back](#) [Register eDDA](#) [Reset](#) [Refresh](#)

Authorisation No.	Debtor Bank	Debtor Bank Account	Currency	Status	Operation
/DDAE/004/111122223333	015 - THE BANK OF EAST ASIA, LIMITED	11111111	HKD	Pending	


Reminder

- If you are first registration, please click "Register eDDA" button.
- After you successfully register eDDA, please click "Deposit" and input amount to submit eDDA instruction.
- If there is no instruction applied by registered eDDA for 30 months, bank will change its status to "Dormant". If there is still no instruction applied for further 2 months, bank will delete such authorization.
- If you would like to check deposit record via eDDA, please click the "Record" button for further information.



While waiting for Bank's approval, the status will be shown as 「 Pending 」 in registration page.

2. Registration of eDDA



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eDDA Fund Deposit Registration

Status

☒ Active
☐ Cancelled
☐ Deleted
☐ Dormant
☐ Error
☐ Expired
☐ Pending
☐ Suspended

Total: [6] authorisation(s)

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Authorisation No.	Debtor Bank	Debtor Bank Account	Currency	Status	Operation
/DDAE/111122223333	250 - CITIBANK (HONG KONG) LIMITED	1111111111	HKD	Active	Deposit Record
004/MND99998887777	012 - BANK OF CHINA (HONG KONG) LIMITED	2222222222	HKD	Active	Deposit Record

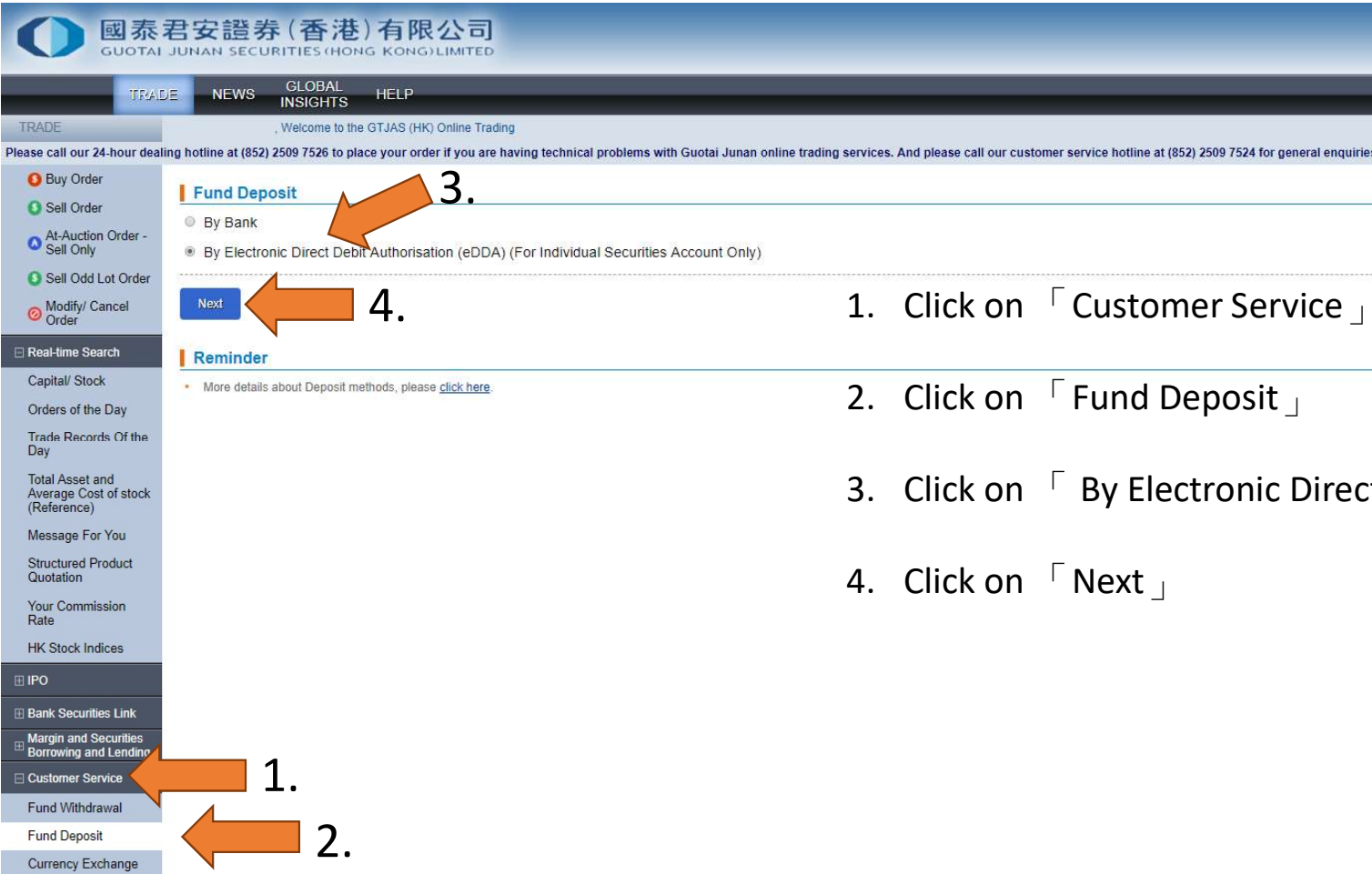
Reminder

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- If there is no instruction applied by registered eDDA for 30 months, bank will change its status to "Dormant". If there is still no instruction applied for further 2 months, bank will delete such authorization.
- If you would like to check deposit record via eDDA, please click the "Record" button for further information.



Once the eDDA application is approved, the status will be shown as 「Active」

3. eDDA Registration Status Enquiry



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Fund Deposit

By Bank
By Electronic Direct Debit Authorisation (eDDA) (For Individual Securities Account Only)


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Reminder

More details about Deposit methods, please [click here](#)

1. Click on 「Customer Service」
2. Click on 「Fund Deposit」
3. Click on 「By Electronic Direct Debit Authorisation (eDDA)」
4. Click on 「Next」

3. eDDA Registration Status Enquiry

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eDDA Fund Deposit Registration

Status

☒ Active
 ☐ Cancelled
 ☐ Deleted
 ☒ Dormant
 ☒ Error
 ☐ Expired
 ☐ Pending
 ☒ Suspended

Total: [10] authorisation(s)

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Authorisation No.	Debtor Bank	Debtor Bank Account	Currency	Status	Operation
/DDAE/	015 - THE BANK OF EAST ASIA, LIMITED	11111111	HKD	Pending	
004/MND	003 - STANDARD CHARTERED BANK (HONG KONG) LIMITED	12121	HKD	Error	
004/MND	012 - BANK OF CHINA (HONG KONG) LIMITED		HKD	Active	Deposit
/DDAE/004/	250 - CITIBANK (HONG KONG) LIMITED		HKD	Active	Deposit Record
004/MND	012 - BANK OF CHINA (HONG KONG) LIMITED		HKD	Active	Deposit Record
004/MND	072 - INDUSTRIAL AND COMMERCIAL BANK OF CHINA (ASIA) LTD		HKD	Active	Deposit Record
004/MND	012 - BANK OF CHINA (HONG KONG) LIMITED		HKD	Active	Deposit Record
004/MND	003 - STANDARD CHARTERED BANK (HONG KONG) LIMITED	123456	HKD	Error	
004/MND	043 - NANYANG COMMERCIAL BANK LTD		HKD	Error	
D	004 - THE HONGKONG AND SHANGHAI BANKING CORPORATION LTD		HKD	Active	Deposit Record


Reminder

- If you are first registration, please click "Register eDDA" button.
- After you successfully register eDDA, please click "Deposit" and input amount to submit eDDA instruction.
- If there is no instruction applied by registered eDDA for 30 months, bank will change its status to "Dormant". If there is still no instruction applied for further 2 months, bank will delete such authorization.
- If you would like to check deposit record via eDDA, please click the "Record" button for further information.

1. Select the Status type

2. Authorization Status

4. Deposit funds via eDDA



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Total: [10] authorisation(s)

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Authorisation No.	Debtor Bank	Debtor Bank Account	Currency	Status	Operation
/DDAE/	015 - THE BANK OF EAST ASIA, LIMITED	11111111	HKD	Pending	
004/MND	003 - STANDARD CHARTERED BANK (HONG KONG) LIMITED	12121	HKD	Error	
004/MND	012 - BANK OF CHINA (HONG KONG) LIMITED		HKD	Active	Deposit
/DDAE/004/	250 - CITIBANK (HONG KONG) LIMITED		HKD	Active	Deposit Record
004/MND	012 - BANK OF CHINA (HONG KONG) LIMITED		HKD	Active	Deposit Record
004/MND	072 - INDUSTRIAL AND COMMERCIAL BANK OF CHINA (ASIA) LTD		HKD	Active	Deposit Record
004/MND	012 - BANK OF CHINA (HONG KONG) LIMITED		HKD	Active	Deposit Record
004/MND	003 - STANDARD CHARTERED BANK (HONG KONG) LIMITED	123456	HKD	Error	
004/MND	043 - NANYANG COMMERCIAL BANK LTD		HKD	Error	
D	004 - THE HONGKONG AND SHANGHAI BANKING CORPORATION LTD		HKD	Active	Deposit Record


Reminder

- If you are first registration, please click "Register eDDA" button.
- After you successfully register eDDA, please click "Deposit" and input amount to submit eDDA instruction.
- If there is no instruction applied by registered eDDA for 30 months, bank will change its status to "Dormant". If there is still no instruction applied for further 2 months, bank will delete such authorization.
- If you would like to check deposit record via eDDA, please click the "Record" button for further information.

1. Select the Status type

2. To Direct Debit from Bank Account, Click on 【Deposit】

4. Deposit funds via eDDA



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eDDA Fund Deposit Instruction

Authorisation No.: 004/MND
Debtor Bank: 012 - BANK OF CHINA (HONG KONG) LIMITED
Debtor Bank Account: 1111111111
Currency: HKD
Amount:

Back
Next

Reminder


- It client debtor bank account have insufficient funds for the instruction, some debtor banks may charge fees to the account for the instruction made. It is recommended that client should confirm the debtor bank account has sufficient funds before making the instruction.

1. Enter Deposit Amount

2. Click on 【 Next 】



4. Deposit funds via eDDA



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eDDA Fund Deposit Instruction Confirmation

Authorisation No.: 004/MND

Debtor Bank: 012 - BANK OF CHINA (HONG KONG) LIMITED

Debtor Bank Account: 111122223333

Currency: HKD

Amount: 10,000

Bank


Confirm

Please ensure all deposit information is correct , Click on 【Confirm】

Reminder

- If client debtor bank account have insufficient funds for the instruction, some debtor banks may charge fees to the account for the instruction made. It is recommended that client should confirm the debtor bank account has sufficient funds before making the instruction.

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Buy Order

Sell Order

At-Auction Order - Sell Only

Sell Odd Lot Order

Modify/ Cancel Order

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Bank Securities Link

Margin and Securities Borrowing and Lending


Customer Service

Fund Withdrawal

Fund Deposit

Currency Exchange

eDDA Fund Deposit Instruction Result



Your deposit instruction has been submitted to our trading system!


Authorisation No.: 004/MNDT
Instruction No.: T

Reminder

- You can check the status of instruction by the [eDDA Fund Deposit Instruction Record\(s\)](#).
- To make another deposit instruction, you can back to the [eDDA Fund Deposit Registration](#).
- If you have any question, please feel free to contact our Operations Department (852) 2509 7556.

Deposit Instruction is submitted successfully.

4. Deposit funds via eDDA



國泰君安證券(香港)有限公司
GUOTAI JUNAN SECURITIES (HONG KONG) LIMITED

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LOGOUT

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eDDA Fund Deposit Registration

Status

☒ Active
☐ Cancelled
☐ Deleted
☒ Dormant
☒ Error
☐ Expired
☒ Pending
☒ Suspended

Total: [10] authorisation(s)

Back
Register eDDA
Reset
Refresh

Authorisation No.	Debtor Bank	Debtor Bank Account	Currency	Status	Operation
/DDAE/	015 - THE BANK OF EAST ASIA, LIMITED	11111111	HKD	Pending	
004/MND	003 - STANDARD CHARTERED BANK (HONG KONG) LIMITED	12121	HKD	Error	
004/MND	012 - BANK OF CHINA (HONG KONG) LIMITED		HKD	Active	Deposit
/DDAE/004/	250 - CITIBANK (HONG KONG) LIMITED		HKD	Active	Deposit Record
004/MND	012 - BANK OF CHINA (HONG KONG) LIMITED		HKD	Active	Deposit Record
004/MND	072 - INDUSTRIAL AND COMMERCIAL BANK OF CHINA (ASIA) LTD		HKD	Active	Deposit Record
004/MND	012 - BANK OF CHINA (HONG KONG) LIMITED		HKD	Active	Deposit Record
004/MND	003 - STANDARD CHARTERED BANK (HONG KONG) LIMITED	123456	HKD	Error	
004/MND	043 - NANYANG COMMERCIAL BANK LTD		HKD	Error	
D	004 - THE HONGKONG AND SHANGHAI BANKING CORPORATION LTD		HKD	Active	Deposit Record

Reminder

- If you are first registration, please click "Register eDDA" button.
- After you successfully register eDDA, please click "Deposit" and input amount to submit eDDA instruction.
- If there is no instruction applied by registered eDDA for 30 months, bank will change its status to "Dormant". If there is still no instruction applied for further 2 months, bank will delete such authorization.
- If you would like to check deposit record via eDDA, please click the "Record" button for further information.

Click on **Record** ,
You can find the Deposit Record

4. Deposit funds via eDDA

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eDDA Fund Deposit Instruction Record(s)

Total: [1 / 1] instruction(s) [Back](#) [Refresh](#)

Authorisation No.	Instruction No.	Debtor Bank	Debtor Bank Account	Transaction Date	Currency	Amount	Status
/DDAE/004/	HC	250 - CITIBANK (HONG KONG) LIMITED		2021-04-29	HKD	100.00	Completed

Reminder

- The above records include the instruction record(s) for the last 3 months.

If the deposit instruction is successful,
Deposit Record status will be shown as 「Completed」
We will also send a notification to you.



Buy Order
Sell Order
At-Auction Order - Sell Only
Sell Odd Lot Order
Modify/ Cancel Order

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eDDA Fund Deposit Instruction Record(s)

Total: [1 / 1] instruction(s) [Back](#) [Refresh](#)

Authorisation No.	Instruction No.	Debtor Bank	Debtor Bank Account	Transaction Date	Currency	Amount	Status
/DDAE/004/	HC	250 - CITIBANK (HONG KONG) LIMITED		2021-04-29	HKD	100.00	Reject

Reminder

- The above records include the instruction record(s) for the last 3 months.

If the deposit Instruction is declined,
Deposit Record status will be shown as 「Reject」



5. eDDA - FAQ

Q1 How to submit the eDDA Authorization?

A1 Client can submit the registration of eDDA via 「GTJAS (HK) Online Trading」. Log on 「GTJAS (HK) Online Trading」
-> 「Customer Service」-> 「Fund Deposit」-> 「By Electronic Direct Debit Authorisation (eDDA)」
-> 「Register eDDA」-> Choose and enter the Bank account information.

The registration will then be sent to the Bank and subject to GTJAS (HK) and bank's approval.

Q2 How to use 「eDDA direct deposit」 for funds transfer to Securities account ?

A2 After eDDA Registration is accepted, client can transfer funds via 「GTJAS (HK) Online Trading」-> 「Customer Service」-> 「Fund Deposit」-> 「By Electronic Direct Debit Authorisation (eDDA)」-> 「Deposit」.
After submitting the instruction, deposit via eDDA will be processed immediately, funds transfer could be done in 5 minutes.
Client does not to require to submit deposits slips and notify us.

Remarks: Please ensure your bank accounts maintain sufficient funds for funds transfer instructions. Your bank may charge service fees when insufficient fund or eDDA authorisation is cancelled.

Q3 What currency is eDDA supported?

A3 Only HKD is supported.

5. eDDA - FAQ

Q4 Can I initiate eDDA instruction to all Securities, Futures, FX account at same time?

A4 No, you can initiate eDDA instruction to Securities account only.

Q5 Can I apply eDDA for different Banks account?

A5 Yes, you can linkup more than one HKD bank account of different banks.

Q6 Which bank support eDDA?

A6 Major HK banks are supporting eDDA, you can check the authorization list while register.

Q7 How to amend or cancel eDDA?

A7 Please contact your bank for any amendment or cancellation of eDDA.

Q8 Is transferring funds to a Third-Party Registration via online banking the same as eDDA Registration via online banking?

A8 Transferring funds to a Third-Party Registration in online Banking is not the same as eDDA Registration. Client needs to submit eDDA via 「GTJAS (HK) Online Trading」 in order to linkup their Guotai Junan securities account for the initiate direct deposits.

5. eDDA - FAQ

Q9 What is the reason of failure of eDDA Registration ?

A9 There are the following probable causes :

Your Bank account is not applicable to eDDA Registration.

Please ensure:

- Your bank can support eDDA.
- Bank account name, ID Type, ID No. must same with your own securities account.
- Must be HKD account.
- All account must be individual.
- Bank account and Securities account is in normal status.

Bank account information error.

Please ensure:

- Bank Code and Bank name is correct.
- Bank account number is correct.

Remarks: Bank account number should be 10-12 digits. If your Bank account number is less than 10 digits, that may not include the bank branch code in the account number.

(Examples of Citibank, if bank account number only show 8 digits, please joint [390 (Citibank (HK) / 790 (Citibank N.A)] before bank account number.)

Should you have any enquiries regarding your bank account no., please contact your bank directly.

5. eDDA - FAQ

Q10 What is the reason of failure of eDDA direct deposit?

A10 There are the following probable causes :

- eDDA Authorisation expired
- Transfer amount over limit
- Insufficient fund of bank account
- Your Bank or you cancel the eDDA authorisation

Remarks: If no instruction applied by registered eDDA for 30 months, your bank will change its status to "Dormant". If still no instruction applied for further 2 months, your bank will delete such authorization.

The End