



國泰海通
GUOTAI HAITONG

國泰君安國際
GUOTAI JUNAN INTERNATIONAL

[IMPORTANT NOTICE]

Safeguarding Account Security & Anti-Fraud Alerts

May 8, 2026

Dear Valued Client,

In view of the growing diversity of scams and cyber-fraud activities, fraudsters are continually employing increasingly sophisticated tactics to try to steal investors' money or obtain sensitive personal information to enable unauthorized transactions. To safeguard your account security and protect your funds from loss, Guotai Junan International Holdings Limited ("**GTJAI**" / "**the Company**") hereby issues this notice. Please be reminded to remain highly vigilant and pay attention to the following anti-fraud precautions:

1. Be Vigilant Against Hyperlinks in Electronic Messages

- GTJAI and its affiliates (collectively, "**the Group**") will never send hyperlinks via SMS or email to direct clients to log in to their trading accounts
- Authentic SMS: Will NOT contain any hyperlinks
- Official Email: Hyperlinks included will only direct to the Group's official website or information pages
- Secure Login: Please ensure you log in to your account via the official website portal or the 君弘全球通 Mobile App (Chinese version only)

2. SMS Sender Registration Scheme Identification

- The Group has participated in the " Short Message Service (SMS) Sender Registration Scheme" of the Office of the Communications Authority (OFCA)
- Official Name: One-way SMS messages sent to Hong Kong local mobile numbers will use the registered sender ID "**#GTJAI**"
- Stay Alert: Even if you receive an SMS starting with "#", do not click on links indiscriminately. If you accidentally click a link, never enter any user information or One-Time Passwords (OTP)
- This scheme does NOT apply to local users of "1-Card-Multi-Number" / "1-Card-2-Number" mobile services provided by non-Hong Kong operators, nor to mobile phone numbers outside Hong Kong or in regions/countries other than Hong Kong.

3. Regularly Check Account Activities

Clients are advised to regularly check account records, including login history, password reset activity, transaction execution, and account information change notifications, so as to identify any unusual activities promptly.

4. Enable Real-Time System Notifications

Clients are recommended to enable notifications for online transaction execution and system login, for identifying any abnormal account activity at an early stage. This helps you monitor your account status in real-time. If any potential unauthorized transactions are detected, you can take prompt action. If you have previously opted out of receiving these notifications, you may choose to enable them at any time.



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5. Utilize Official Anti-Fraud Resources

If you come across any suspicious information, please use the following platforms to verify it and obtain the latest anti-fraud information:

- Scameter: <https://cyberdefender.hk/en-us/scameter/> (To check if a website, phone number, or email may involve fraud)
- Scameter+ APP: Provides real-time alerts if a user attempts to browse a potentially fraudulent website
- SFC Alert List: https://www.sfc.hk/en/alert_list
- CyberDefender: <https://cyberdefender.hk/en-us/>
- Anti-Deception Coordination Centre (ADCC): <https://www.adcc.gov.hk/en-hk/home.html>
- Investor and Financial Education Council (IFEC): <https://www.ifec.org.hk/web/en/index.page>

What to do if you discover suspicious activity?

If you suspect that unauthorized transactions have occurred in your account, or if you receive suspicious messages, please contact our **Customer Service Hotline at 40080 95521 / (852) 2509 7524** or email to **customer.service@gtjas.com.hk** immediately for verification and, where appropriate, report the case to the Hong Kong Police Force.

Thank you for your trust and support to GTJAI. We remain committed to providing you with safe and reliable services.

Yours sincerely,

Guotai Junan International Holdings Limited